

FIG. 1

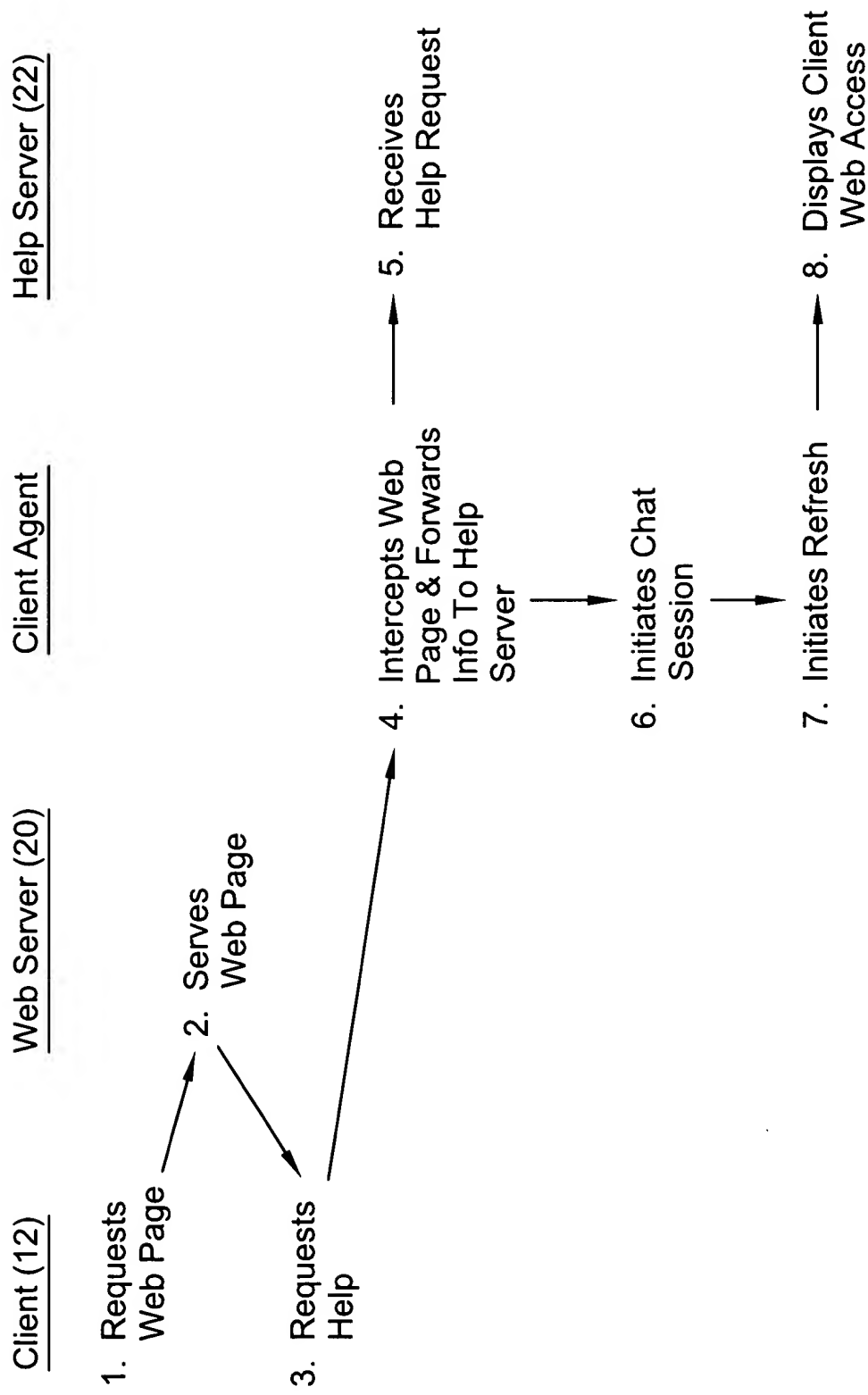


FIG. 2

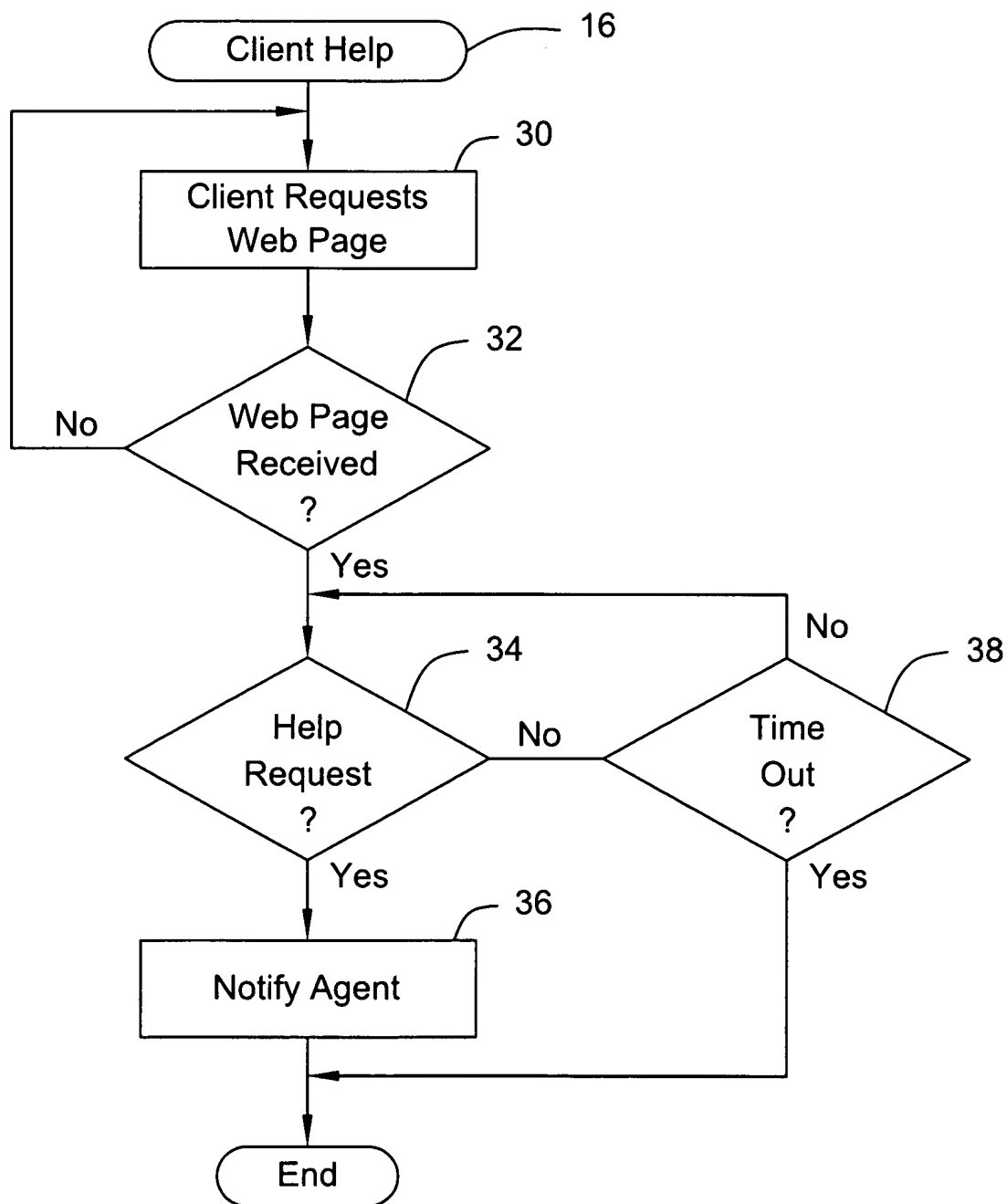


FIG. 3

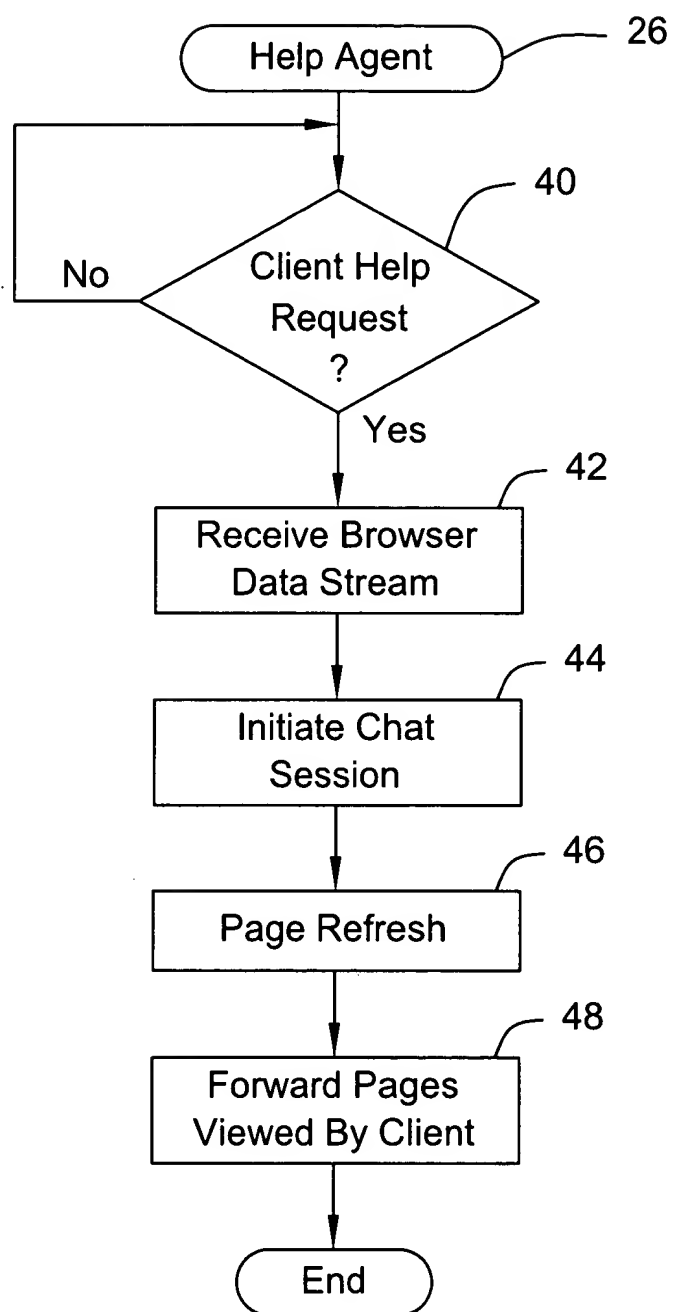
[illegible]

FIG. 4

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graph TD; 50([Help Server]) --> 52[Receive Help Request]; 52 --> 54[Establish Help Session]; 54 --> 56[Receive Page Info]; 56 --> 58[Display Page]; 58 --> End([End]);
```

The flowchart illustrates the process of the help system. It begins with a rounded rectangle labeled "Help Server" (50). An arrow points down to a rectangle labeled "Receive Help Request" (52). Another arrow points down to a rectangle labeled "Establish Help Session" (54). A third arrow points down to a rectangle labeled "Receive Page Info" (56). A fourth arrow points down to a rectangle labeled "Display Page" (58). Finally, an arrow points down to a rounded rectangle labeled "End".

FIG. 5

60

65

HELP

Amazing Zone.Com

Please enter your name and address:

62

Name

64

Addr.1

Addr.2

City

State

Country

68

Q: What do I put in for state if I live in China ?

70

A: Enter: N A

66

FIG. 6